## SUPPLEMENTAL RESPONSE TO RESTRICTION DATED JUNE 16, 2008

To: Commissioner for Patents

From: Michael G. Smith

Reg. 45,368

Ivey, Smith and Ramirez

1250 Connecticut Ave NW, #200 Washington, D.C. 20036-2603

(202) 595-1444 x2

Application: 10/699,269 Attorney docket: GE.0048 Filed: Nov. 1, 2003

Title: METHODS AND APPARATUS FOR

PREDICTIVE SERVICE FOR INFORMATION

TECHNOLOGY RESOURCE OUTAGES

Art Unit: 3623

Examiner: SAINDON, WILLIAM

Mail Stop Amendment Commissioner for Patents P.O. Box 1450

Alexandria, VA 22313-1450